Terms and Conditions for Readings

These terms apply when you buy a Reading or an addition to it on this page, through a Buybox, on a page after your purchase or in your portal. The contract is always between you and us, Divinebeingmetatron Ltd..

1. Your contractual partner

1.1 The seller and your contractual partner is Divinebeingmetatron Ltd. (Private Company Limited by Shares), Mesopotamias 8, 7041 Oroklini, Larnaka, Cyprus. Telephone: +357 99 729287. Email: contact@soulsystem.app. These terms refer to this company as "we".

1.2 The page on which you order presents a brand's offering. Its brand name appears after "Offered by" when you order and at checkout. These terms call it "the brand". Other texts, such as the privacy policy and legal notice, call it the "partner". At the bottom of the page and in the legal notice, the partner's name, address and email address appear under "Offered by". The brand designs the page and advertises the Reading. It is not your contractual partner. You enter into the purchase contract solely with us. We issue the invoice, deliver, provide refunds and are responsible for defects.

1.3 This also applies if you order through a Buybox on a website operated by the brand itself. The Buybox identifies us as the seller before you proceed to checkout. Payment always takes place in our checkout. The brand is responsible for its own website, including its texts, advertising, legal notice and data protection there.

2. What you buy

2.1 Your Reading. You buy a personal Reading. It is created from the information you provide in the order form: first name(s), surname and date of birth. The Reading is digital content. You receive it as access to your portal through a link in your email. In your portal, you can save it as a PDF.

2.2 Partnership analysis. If you wish, you can buy a partnership analysis as an addition. It is created from your details and the details of a second person. You add it by selecting a checkbox in the order form or buy it later in your portal. The result appears in your portal.

2.3 Second Reading. In the same order, you can buy a second Reading for a friend or partner. Each Reading has its own portal. We send both links to your email address.

2.4 Your Time, course and books. You can buy these parts in addition to your Reading, each on its own: the additional Reading "Your Time", the video course "The Hidden Purpose" and the e-books "The Manifestation Lie" and "The Borrowed Self". "Your Time" is created from the same details as your Reading and has its own section in your portal. You receive the course and the books in the language of your order, German or English, in your portal under "Your library". Section 3 explains where and how you buy them, and section 4 what they cost.

2.5 Scope. The brand's own products and courses are not part of our offering.

2.6 Self-study. The library content is for self-study. Support or individual answers to questions about course content are not included in your purchase.

2.7 What you need. For the portal and courses, you need a device with internet access and a current browser. For the PDF, you need a program that opens PDF files. For delivery, you need an email address you can access.

2.8 What a Reading is not. A Reading is no substitute for medical, psychotherapeutic, legal or financial advice.

2.9 Gifts. Until the switch to individual parts, "Your Time", the books "The Manifestation Lie" and "The Borrowed Self" and the course "The Hidden Purpose" came with the Reading as gifts. If the order page

shows the Reading with gifts, you receive the gifts it names with your Reading at no extra charge. The Reading then costs the same with or without gifts (section 4.10).

2.10 Each portal on its own. Each Reading has its own portal, including a second Reading and a Reading you give as a gift. Anything bought in a portal belongs to that portal and unlocks nothing in another one, even with the same email address. Whoever uses the portal of a second Reading can buy the course, the books and "Your Time" there themselves. Only purchases in the same portal are credited (section 4.9).

2.11 Your Reading as a gift. If the order offers you the checkbox "This reading is a gift" and you select it, you enter the details of the person you are giving it to in the order form (section 7.1). The portal of this Reading then belongs to them. "Your Time" and anything you buy on the pages after your purchase is placed in this portal. We send the link to the portal to your email address (section 7.2).

3. How the contract is concluded

3.1 The start of the order process states how you can pay and from which countries you can order.

3.2 You complete the order form: first name(s), surname, date of birth and email address. For a partnership analysis or second Reading, you also provide the second person's details.

3.3 Anything that costs extra is added only if you select it yourself. This applies to "Your Time", the partnership analysis and the second Reading. Each checkbox identifies the item and its price. No checkbox is preselected. Parts that come with the Reading as a gift (section 2.9) cost nothing extra and need no checkbox.

3.4 Clicking "Continue to payment" does not place an order. In a Buybox, the button is labelled "Continue to checkout". It does not place an order either. Both take you to checkout.

3.5 You choose whether to pay in one payment or in instalments in the order form, before "Continue to payment". If you order through a Buybox, you choose this at the top of the checkout. At checkout, you enter your billing address and select the payment method. Above the order button, each item is listed separately with its price, together with the total price and, if paying in instalments, your instalment schedule. Until you click the order button, you can review everything and correct it: directly in the order form, and at checkout using "Change details". If you order through a Buybox, you correct your details there before you click "Continue to checkout"; at checkout, you can change the payment arrangement, billing address and payment method.

3.6 You agree to these terms by selecting a checkbox. You cannot order without selecting it.

3.7 The contract is concluded only when you click "Order with obligation to pay" at checkout. If your payment method declines the payment at checkout, no order is created. You can then place a new order.

3.8 Afterwards, you receive our purchase confirmation by email. It lists each item with its price and, if paying in instalments, your instalment schedule. It includes these terms in the version applicable to your purchase, the withdrawal policy with the model withdrawal form, and your invoice. You therefore have your own copy of the contract text. We also store it. You can additionally access, save and print these terms on the page at any time.

3.9 You can order in German or English, depending on the languages offered by the brand.

3.10 If you buy an addition later in your portal, the process is the same: summary, checkbox, order button. Each such purchase is a separate contract.

3.11 Pages after your purchase. After your payment (for instalments, after the first instalment), the page may show you offers relating to your Reading, one per page. Each offer is a separate purchase with its own payment, even if you pay for your Reading in instalments. You only buy if you select the checkbox for these terms there and click "Order with obligation to pay". Above it are the item with its price and the total price. If you say no or continue via "Go to my order", you buy nothing. We take your name, email address and billing address from your order. For each purchase there, you receive a separate purchase confirmation with its

own order number, these terms, the withdrawal policy and a separate invoice.

3.12 Offers with a timer. An offer on a page after your purchase may apply only for a short time, for example 7 minutes. The page then shows a timer. It starts when the page first appears, keeps running even if you reload or leave the page, and never restarts. Once it has run out, the offer no longer applies. If an offer says "Only on this page", it no longer applies once you leave the page.

4. Prices

4.1 Prices are fixed and the same for every brand: Reading 37, "Your Time" 19, partnership analysis 17, second Reading for a friend or partner 19, one book 19, both books 29, course 89, course and both books 99. Checkout states what your purchase costs above the order button.

4.2 The same numerical amount applies in every currency. A Reading therefore costs €37 in euros, US$37 in US dollars, £37 in pounds sterling, CHF 37 in Swiss francs and CAD 37 in Canadian dollars.

4.3 The currency is determined by the country of your billing address: euros in the European Union and countries using the euro, Swiss francs in Switzerland and Liechtenstein, pounds sterling in the United Kingdom, and Canadian dollars in Canada. In all other countries, you pay in US dollars. You cannot switch currencies.

4.4 All prices are final prices. They include VAT or the equivalent tax in your country where applicable. There are no delivery costs.

4.5 There are no discount codes.

4.6 Course price in the first 7 days. Until 23:59 German time on the 7th day after the day on which you paid for your Reading (for instalments, the first instalment), the course costs 67 instead of 89, and the course with both books costs 77 instead of 99. We store this end point once with your order. It appears with date and time on the pages after your purchase, in your portal and in our emails, and it is never postponed. After that, the prices in section 4.1 apply.

4.7 You can order from any country we have enabled for purchases. If your country is not yet enabled, checkout tells you before you place your order.

4.8 Offers after your purchase. On the pages after your purchase (section 3.11), an offer may cost less than under sections 4.1 and 4.6, for example the course with both books for 67 while the timer is running (section 3.12), or one book for 15 only on that page. Such a price applies only there and only for as long as the page says.

4.9 Credit for earlier purchases. If you have already bought a part in a portal, we credit what you paid for it and have not received back when you buy in the same portal. In a portal, the course and both books together cost you no more than 99, or no more than 77 if you buy the course within the period in section 4.6. Both books together cost you no more than 29 there. This is why, for example, after both books the course costs you 70, or 48 within that period, and after the course both books cost you 10. Checkout states the amount after the credit above the order button. You do not buy a part that a portal already has a second time there. We do not credit purchases in another portal, even with the same email address (section 2.10).

4.10 Prices with gifts. Until the switch to individual parts, the Reading with the gifts in section 2.9 cost 179, the partnership analysis 35 and the second Reading 89. If the order page shows these prices, they apply to your order. The price that checkout states above the order button always applies.

5. Payment and instalments

5.1 How you pay. You pay for your order with the Reading in one payment, in 2 instalments under our own instalment plan, or with Klarna. If it costs at least 75 in total, you can also pay in 3 instalments. You first choose the payment arrangement and then the payment method. Section 5.10 applies to purchases on the pages after your purchase and in the portal.

5.2 Payment methods. You can pay, for example, by card, Apple Pay, Google Pay, PayPal or Klarna. The payment methods you see depend on your country and device. Checkout shows all options available to you.

5.3 Our instalment plan. You pay in 2 or 3 instalments without interest or any surcharge. The instalments add up to exactly the single-payment price. For a Reading at 37, this means 2 instalments of 18.50 each. If your order costs 75, it means 2 instalments of 37.50 each or 3 instalments of 25 each. For a Reading with gifts at 179, it means 2 instalments of 89.50 each, or 3 instalments of 59.67, 59.67 and 59.66. The final instalment accounts for the remaining cents. The instalment plan always applies to the entire order.

5.4 When instalments are due. You pay the first instalment upon purchase. Each subsequent instalment is due one month after the previous one. The total price and the number, amounts and due dates of your instalments appear above the order button and in the purchase confirmation.

5.5 Collection. For subsequent instalments, our payment service provider Stripe stores the payment method you select at checkout, for example card or PayPal. We charge each instalment to it on the due date. Klarna is available only when choosing a single payment.

5.6 No subscription. The instalment plan is not a subscription. It ends automatically with the final instalment.

5.7 If an instalment payment fails. Our payment service provider retries the charge. We send you an email reminder with a payment link. The email bears the brand's name. We do not charge reminder fees. While retries are ongoing, your portal remains open and displays a notice with the payment link.

5.8 Pause for an outstanding instalment. If the instalment remains unpaid after the final attempt, your Reading and everything that belongs to the same order are paused until the instalment is paid. Anything you paid for in a separate purchase remains open, for example the course or the books from a page after your purchase (section 8.9). This does not apply to an order at the prices under section 4.10 (Reading 179). In that case, the entire portal is paused, including anything bought separately there, such as a partnership analysis. Your portal then displays a notice with the payment link. If you have already saved your Reading as a PDF, you keep that version. The instalment remains due. Once you have paid it, everything reopens automatically. The legal notice, these terms, the privacy policy and the withdrawal policy are on separate pages at the same address as our checkout. The links to these terms and to the withdrawal policy in your purchase confirmation also lead there. You can reach them there even during a pause. Section 8.3 explains how to withdraw.

5.9 Klarna. Klarna is a separate payment method when choosing a single payment. With Klarna, you choose whether to pay in 30 days, in 3 instalments or through financing, depending on what Klarna offers you. Klarna's terms apply. You enter into that agreement with Klarna, not with us. Klarna is not available in every country, for example not for customers in the USA, Canada, Australia, Cyprus, Poland, Sweden, Denmark, Czechia or Romania. Checkout shows whether Klarna is available to you.

5.10 Purchases after your purchase and in the portal. On the pages after your purchase, you pay for each purchase in one payment. In the portal, you pay in one payment; only for purchases that include the course can checkout in the portal also offer 2 or 3 instalments. You can see which payment arrangements are available before the order button. For instalments in the portal, sections 5.3 to 5.7 apply to that purchase. If an instalment for the course remains unpaid, only the course is paused until it is paid. Everything else in your portal remains open.

6. Delivery

6.1 We deliver once your payment is confirmed. For instalments, this means the first instalment. Section 8.10 additionally applies to addresses in the United Kingdom.

6.2 Our purchase confirmation arrives first. As soon as your Reading is ready, the email with your Reading follows. It bears the brand's name and contains the link to your portal.

6.3 With some payment methods, we receive the money only a few days after you pay. Your Reading is then

delivered only after payment is received. If checkout offers you such a payment method, it tells you this before purchase.

6.4 Delivery is exclusively digital, by email and in your portal.

6.5 Parts you buy in addition. We unlock anything you buy on a page after your purchase or in the portal in your portal as soon as the payment for that purchase is confirmed (for instalments, the first instalment). If you buy on a page after your purchase, you will find it in the portal you receive with your Reading. You can read a book right away and save it as a PDF from the 15th day after the purchase (section 9.6).

7. Details about other people

7.1 If you provide another person's data, for a partnership analysis, for a second Reading or because your Reading is a gift (section 2.11), you may do so only if you are authorised to do so. You confirm this in the order form with a checkbox, for a second person by selecting "I am authorised to provide the second person's data".

7.2 The portal and emails are sent to you as the buyer.

7.3 What happens to the second person's data is explained in the privacy policy (/datenschutz), in the section "If someone else provided your details".

8. Your right of withdrawal

8.1 You can withdraw from your purchase within 14 days without giving any reason. The period is 14 days from the day on which the contract is concluded. Details are in the withdrawal policy (/widerrufsbelehrung). You also receive it with the purchase confirmation. For addresses in the United Kingdom, section 8.10 takes precedence.

8.2 If you withdraw, you receive a refund of the full price. We make no deductions, even if you have already received your Reading, watched the course or read a book. For addresses in the United Kingdom, section 8.10 takes precedence.

8.3 How to withdraw. Send an unequivocal statement, for example by email or letter, to the address in section 1. You can find the digital route at the very bottom of the "Withdrawal policy" page: the "Withdraw from contract here" button. It leads to the withdrawal form; you do not need to sign in for this. Our support team handles withdrawals. The brand does not receive a separate withdrawal case; the changed sales status remains visible to it.

8.4 After you submit the form, we immediately send you an email with the content of your withdrawal, the date and time. You meet the deadline if you send your withdrawal before the period ends.

8.5 Individual items. If you ordered several items, you may withdraw from individual items only, for example just the partnership analysis. You then receive a refund of the price of that item. If you pay in instalments, this is not possible. You then always withdraw from the entire order (section 8.7). If you withdraw from your Reading, the purchase of the items you ordered together with it also ends, and you receive a refund of everything.

8.6 Access. If you withdraw from your Reading, your access to the Reading and to everything that belongs to the same order ends, including the gifts (section 9.4). Anything you paid for in a separate purchase remains available in your portal, for example the course, the books or a partnership analysis that you bought on a page after your purchase or later in the portal. If nothing remains paid for, your access to the portal has ended.

8.7 Instalments. If you pay in instalments, you can only withdraw from your entire purchase. You then receive a refund of the instalments you have paid, the outstanding instalments are cancelled, and the instalment plan ends.

8.8 Klarna. If you paid with Klarna, the refund is processed through Klarna.

8.9 Each purchase on its own. The order with your Reading, each purchase on a page after your purchase and each purchase in your portal is a separate contract with its own order number and its own 14-day period from its conclusion. If you withdraw from one of them, the others remain in place. This also applies if you withdraw from your Reading.

8.10 Address in the United Kingdom. If your billing address is in the United Kingdom, checkout shows an additional empty checkbox with the text "Deliver immediately; I thereby lose my right of withdrawal". This also applies to every purchase on a page after your purchase and in your portal. It is never preselected. Without selecting it, you cannot order with a billing address in the United Kingdom. This checkbox appears only for addresses in the United Kingdom. No such checkbox appears for any other buyers. We deliver to them immediately, and section 8.1 applies.

8.11 Credit and withdrawal. If an earlier purchase was credited in a purchase (section 4.9) and you then withdraw from the earlier purchase, you receive a refund of its price. The later purchase remains in place at the price you paid for it. If you withdraw from the later purchase, you receive a refund of what you paid for it.

9. Your portal

9.1 Your Reading is in your portal. You can save it there as a PDF, and you keep that version. Your portal stays open for as long as we operate the platform, even if the brand stops operating. If you receive back everything you paid for your Reading, we block your Reading (section 9.4). If we ever close the portal, we will email you at least three months beforehand so you can save everything. At your request, we will delete your data earlier.

9.2 This also applies to everything you bought for your portal or that comes with your purchase as a gift. It remains available if the brand stops operating, unless your access ends for another reason stated in these terms.

9.3 You open your portal through your link, without an account. Anyone with the link can open your portal.

9.4 A pause occurs only when an instalment is outstanding (sections 5.8 and 5.10). If you receive back everything you paid for your Reading through a withdrawal, a refund or a chargeback, we block your Reading in your portal and everything that belongs to the same order, including "Your Time" and the gifts. If you pay in instalments, this applies as soon as no instalment remains outstanding. Section 8.6 explains what remains available after that. Nothing is deleted in the process. At your request, we will delete your data (section 9.1).

9.5 What you see in the portal. Your portal also shows the parts that have not been bought for this portal, with a lock and their price. Tapping one opens a window with the summary and the order button; this does not buy anything yet (section 3.10). Lessons 1 to 3 of the course and chapter 1 of each book are free. They are not a purchase and cost nothing. "Your Time" remains locked without a purchase; the portal only shows how many turning days are coming in the next 365 days and when the next one is. If you bought your Reading with gifts (section 2.9), you see no lock.

9.6 Books as PDFs. You can read a book you have bought in your portal right away. You can save it as a PDF from the 15th day after the purchase. If a book comes with your purchase as a gift (section 2.9), you can save it as a PDF right away.

10. Your rights in respect of defects

10.1 The statutory rights in respect of defects in digital content apply to your Reading and all other digital content included in your purchase.

10.2 If something is wrong, for example a part is missing or your portal will not open, email us at

contact@soulsystem.app. We will take care of it.

11. Liability

11.1 Our liability is unlimited in cases of intent or gross negligence, for damage to life, body or health, and wherever liability is mandatory by law.

11.2 In cases of slight negligence, we are liable only if we breach an essential obligation. This is an obligation on whose fulfilment you are entitled to rely under this contract. In that case, we are liable only for damage typically foreseeable under a contract of this kind.

11.3 Your statutory rights in respect of defects remain unaffected.

12. Contact and complaints

12.1 The brand answers questions about the content of your Reading. Simply reply to the email with your Reading. Your reply goes to the brand's contact address. If the brand has not provided one, it goes to us.

12.2 We answer everything concerning purchases, money, withdrawal and data. You can contact us by email at contact@soulsystem.app, by telephone on +357 99 729287, or by post at the address in section 1.

12.3 We do not participate in dispute resolution proceedings before a consumer conciliation body.

13. Data protection

The privacy policy (/datenschutz) explains what happens to your data. We, not the brand, are the controller responsible for your order data.

14. Governing law, jurisdiction and language

14.1 German law applies. If you are a consumer, this choice applies only to the extent permitted by the law of the country where you live, and does not deprive you of the protection of its mandatory provisions.

14.2 These terms do not designate a place of jurisdiction for consumers. We bring proceedings against you as a consumer only at your place of residence. If you order as a business customer, the place of jurisdiction is Larnaca, Cyprus.

14.3 The contract language is the language in which you order. The German and English versions have the same content. If they nevertheless differ, the interpretation more favourable to you applies if you are a consumer.

14.4 The version of these terms you accepted upon purchase applies to your purchase. Later versions do not alter your purchase.

14.5 If a provision of these terms is invalid, the law applies in its place. The remainder stays valid.